

## **Pizza Inn Names New Director of Training and Human Resources; New Pizza Inn Director Tasked With Leading Company's Commitment to Guest Satisfaction**

THE COLONY, Texas, Jan. 23 /PRNewswire-FirstCall/ -- PIZZA INN INC. (Nasdaq: [PZZI - News](#)) announced the appointment of Susan Gray as its new Director of Training and Human Resources. The appointment of Gray signifies a new approach to building operational consistency throughout Pizza Inn's corporate and franchised operations. Previously a Senior Manager with Yum! Brands, Inc., Gray brings 18 years of operations and training experience to her new position at Pizza Inn.

"Susan's past experience uniquely qualifies her for this position," said Tim Taft, President and CEO of Pizza Inn. "She brings a tremendous amount of operational and training expertise to our company at a time when consistency and guest satisfaction are the centerpieces of our turnaround strategy."

Prior to her position at Yum! Brands, Gray worked at Pizza Hut® for 16-years, serving in a variety of positions, including its Senior Manager of Training Development.

In her new position at Pizza Inn, Gray will lead the chain's training department, assigned with developing and implementing training programs designed to build operational and brand consistency. Her responsibilities will also include managing the human resources department at the Pizza Inn corporate office.

"We are very excited to have Susan join the team," said Darrell Smith, Vice President of Operations and Development for Pizza Inn. "Susan will allow us to focus on the successful opening of new stores while assisting our franchisees and corporate operations with the consistent delivery of quality food served by friendly people in a comfortable environment."

Pizza Inn, Inc. (<http://www.pizzainn.com>) is headquartered in The Colony, Texas, along with its distribution division, Norco Restaurant Services Company. Pizza Inn franchises approximately 363 restaurants and owns three restaurants with annual domestic and international chain-wide sales of approximately \$150 million.

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